



**NORTH TEXAS TOLLWAY AUTHORITY**

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5900 West Plano Parkway, Suite 100 • Plano, Texas 75093 • (214) 461-2000 • Fax (214) 528-4826 • [www.ntta.org](http://www.ntta.org)

April 7, 2010

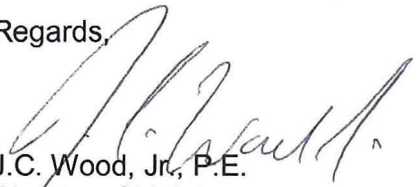
David K. Sargent  
Vice President  
Stripe-A-Zone  
2714 W. Sherman St.  
Grand Prairie, TX 75051

Dear David,

The lane shift and restriping work performed by your company on behalf of the North Texas Tollway Authority (NTTA) on the evening of Sunday, January 31, 2010 is worthy of recognition and our sincere appreciation. The emergency project caused by the unexpected shifting of the retaining wall along the westbound main lanes of the President George Bush Turnpike required the instant response of contractors and staff to assure safety for everyone and restore mobility for our motorists. We certainly experienced that instant response from Stripe-A-Zone that enabled this emergency project to begin and subsequently to be brought to completion in a very short time.

The NTTA appreciates your company's efforts in support of our mission and we genuinely hope that you will once again pick up the phone on a Sunday evening if and when such an emergency project occurs in the future.

Regards,



J.C. Wood, Jr., P.E.  
Director of Maintenance

JCW/sy